

Indiana Lakes FCU Home Banking Sign Up Walkthrough Smart Phone or Tablet Instructions:

Go to the app store for your device (Apple or Android) and type “Indiana Lakes FCU Mobile” and choose the app with this logo



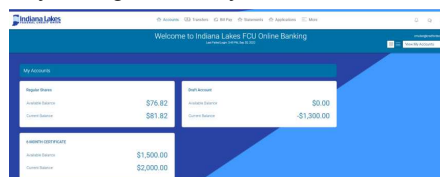
The next screen will look like this.

A screenshot of the login screen for the Indiana Lakes FCU mobile app. The screen is white with a purple header. It contains a "Login" title, a "Member Number" input field, a radio button for "Remember Username", a purple "Log in" button, and a link for "Don't have an account? Enroll".

Do not enter any Member Number on this screen the first time you sign up. **Important:** Click on the blue **“ENROLL”**.

- On the next screen, you will enter your member number (without any zeros before the first non-zero numeral); email address; Social Security Number; and birth date. Then click the box to acknowledge the User Agreement and click the box labeled “Sign Up”. **NOTE:** You do not need to have an email address on file with the credit union in order to enroll in home banking.
- If all of the information is acceptable – once you click on the “sign up” button – you will receive a pop-up telling you “Success!” and be sent back to the front page. **NOTE:** if you do not receive this email, check your spam folders.
- Using your member number for the username and the temporary password sent to your email, you should log back into home banking. Also, this will now prompt the user to update their password. The new password should contain a minimum length of 8 characters w/ upper case, lower case, and numbers in it. **NOTE:** Should the new password not meet the Credit Unions required standards of a password, you will get this message when you hit “Update password”.
- You will then have to answer a series of three authentication questions and select a “confidence word”. There is a choice of different authentication questions if you select the arrow next to each question. After selecting the desired question, please input your desired answer. **NOTE:** If you log-in from another computer, the system will make you answer one of your Authentication Questions to verify who they are. **Confidence Word:** This is a word or phrase that will show on their log-in screen to let you know that you have come to the authentic site for Home Banking.

After completing Authentication Questions, you should automatically be signed into your home banking.



NOTE: Any family or other account relationships that need to be connected/cross referenced to your Home Banking account will need to be set up at the credit union.

Be sure to delete the old Perfect Teller app from your smart phone and/or tablet.